

WHOLESALE TERMS & CONDITIONS

**Meena Mahal** ~ Poetic Threads assists artisans in the creation & promotion of exquisite Artisanal Handcrafted Collections. Our goal is to develop long-term relationships between artisans and our clients. We welcome the opportunity to discuss these terms and conditions with you.

**Minimum order: US\$ 500.** There is no minimum on seasonal re-orders. Upon request, a \$ 400 minimum on accessories-only orders may be granted.

**Payment terms: 50% deposit due to begin production.** Balance due upon completion of order and must be prepaid by credit card at time of shipment.

**Lead time on orders:** Most orders will ship within 12 weeks of receipt of order; larger or custom orders may take longer. Some items are available for immediate delivery.

**Back order policy:** Backorders less than \$ 50 will be cancelled unless otherwise specified. Backorders of \$ 50 or more will be automatically scheduled to ship when items become available.

**Return Policy:** If you wish to return items for any reason, they should be sent back in their original condition within 7 days of receipt, along with a written request/explanation. Returns will be exchanged for merchandise or will be handled as an account credit.

**Price terms:** All prices quoted are FOB USA. Buyer is responsible for all domestic shipping costs.

**Shipping:** Orders ship via FEDEX Ground or USPS priority unless otherwise arranged with buyers.

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Credit Card no.

Exp. Date

3 digit code

zipcode

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Signature

\*As these are handmade items, there may be some slight inconsistencies or variations in color, texture, weave. These are inherent conditions in working with small artisan cooperatives in Asia, as fabric, dyes, threads, etc., are sometimes not available in a consistent manner. We will always strive to provide you with acceptable substitutions where needed. \* Thank you for your business and we look forward to working with you!

meēna maḥal